Activity 3

Has0027

1. Processes:

* Sell products to customers:

- Customer presents a list of items (to buy)

- Cashier checks price of each item and calculates the total cost

- Customer pays

- Cashier gets the payments and provides the sale receipt

* Manage inventory:

- Employee stocks shelves

- Employee checks expiration dates

- Customer asks where an item is

- Employee directs customer to item

* Buy products from suppliers:

- Manager orders items from supplier

- Supplier gets all items

- Manager pays for items

- Supplier ships items to manager

|  |  |  |
| --- | --- | --- |
|  | Customer | Cashier |
| Present list of items to buy | RESPONSIBLE |  |
| Check item price and calculate total cost |  | RESPONSIBLE |
| Provide payment | RESPONSIBLE |  |
| Provide receipt |  | RESPONSIBLE |

|  |  |  |
| --- | --- | --- |
|  | Customer | Employee |
| Employee stocks shelves |  | RESPONSIBLE |
| Employee checks expiration dates |  | RESPONSIBLE |
| Customer asks where an item is | RESPONSIBLE |  |
| Employee directs customer to item |  | RESPONSIBLE |

|  |  |  |
| --- | --- | --- |
|  | Manager | Supplier |
| Manager orders items | RESPONSIBLE |  |
| Supplier gathers items |  | RESPONSIBLE |
| Manager pays for item | RESPONSIBLE |  |
| Supplier ships items |  | RESPONSIBLE |